

# Valley Highlights

MYER CHERNEY HOLDINGS LIMITED

February 4, 2019

## Building Heating System...

We would like to take this opportunity to share some information with you regarding the heating system at Valley High 2. Heat is distributed to your unit by a hot water system. Hot water radiators are made from metal because it's an excellent conductor of heat. Hot water travels through the radiator and the exterior fins naturally heat up. As the air around the radiator heats up, it rises up and out of the way; new cooler air comes in to take its place. A rotational current of air forms around the radiator causing all the air in the room to slowly heat up. The hot water radiators are located directly underneath living room and bedroom windows. Extremely cold air coming in through open windows condenses on the metal radiator pipes and poses a serious threat of frozen water pipes, which causes pipes to burst, triggering a flood.

So far this year, our winter weather has been quite unpredictable. Please avoid opening windows under exceptionally cold conditions and **never** turn the heat off completely in your unit. Make sure furniture is at least 15cm away from the radiators. If radiators are blocked by furniture or window treatments, warm air will not spread out properly to heat the unit.

To resolve a persistent issue with too much or too little heat, fill out a maintenance work request form immediately. This form allows our maintenance staff permission to access your unit to assess the issue and complete repairs.

## Family Day weekend...

In partnership with Kawartha Land Trust and Wild Rock Outfitters, come and spend a family snow day at South Pond Farms in Pontypool, on Saturday, February 16<sup>th</sup> between 12pm & 3pm. Enjoy an afternoon with your favourite people....your family! Stone oven pizza and pretzels, hot drinks in the licensed bar, snow shoeing and cross-country skiing (weather permitting), hiking and camp games. For more information, call 705-277-1649.

## Apartment living & pets...

*No matter where you live, it is essential that all pet owners act responsibly.* We have been recently notified; pet owners are not immediately picking up feces left by their dogs. This is widespread at the east end of Valley High 2. Please be respectful; pick up and always dispose of pet waste in the pet waste containers at the east, west and back entrances of the building. **Cat litter must be bagged and placed directly in the garbage, not in the outdoor pet waste containers!**

**February generator testing...** Please keep your doors and windows shut and refrain from using the exits at the southwest end of the building; testing dates are noted on the calendar (see reverse).

## After hour's emergencies...

In the event of an **emergency** outside of regular business hours call **705-876-1717 and press '5'**. On a rare occasion, you may not reach someone directly. However, be sure to **listen to the recorded message and follow those directions** which will provide you with an alternate emergency contact phone number. Ensure you provide our on-call service provider with:

- ✓ The Valley High 2 civic / street address.
- ✓ Your name, phone and unit number.
- ✓ A detailed description of the emergency.

## 2018 Tax Receipts

Please contact the Valley High 2 or Main Office to request your 2018 rent receipt for income tax purposes. Allow one week for processing. Receipts will be issued by tenant request only!



## Peterborough Public Library, new and improved...

With more than 600,000 visitors annually, through lifelong literacy, discovery and learning, the Peterborough Public Library is inspiring our community to become more engaged. Programs for adults consist of 'Try It Tuesdays'; try something new without committing anything more than just one evening or 'DIG IT! Drop in Genealogy' where you can dig into your family history with members of the Kawartha Branch Ontario Genealogical Society. Check out 'Drop in Story Time' for preschoolers; stories, songs, finger play and fun designed to help your child's imagination soar!

For more information or to register for upcoming programs, visit their website at [www.ptbolibrary.ca](http://www.ptbolibrary.ca) or contact library staff directly by phone at 705-745-5382.


## Professional Pest Control...

As temperatures drop, you may notice 'strange bugs' in and around your unit. These overwintering pests are looking for somewhere to survive the cold winter months. To protect you, your family, your pets and your property and to keep pests out of your unit all year round:

- ✓ Clean and vacuum regularly.
- ✓ Store food in tightly-sealed containers.
- ✓ Make sure kitchen and bathroom cupboards remain dry.

It can be hard to determine where pests are coming from. Don't let pests take over your home! To report your concerns, please contact our main office at 705-876-1717 ext. 201, without delay, to arrange for a professional pest control assessment and minimally invasive pest control strategy.

## February Office Hours

Monday	Tuesday	Wednesday	Thursday	Friday
				1 8am – 10am
4 5pm – 7pm	5 Closed	6 10am – 12pm <b>Generator Testing</b>	7 Closed	8 8am – 10am
11 5pm – 7pm	12 Closed	13 10am – 12pm	14 Closed <b>Happy Valentine's Day</b>	15 8am – 10am
	19 5pm – 7pm	20 10am – 12pm <b>Generator Testing</b>	21 Closed	22 8am – 10am
25 Closed	26 5pm – 7pm	27 Closed	28 8am – 10am	