Happy New Year

We will open the Book... Its pages are blank... We are going to put words on them ourselves... The book is called *'Opportunity'* and its first chapter is *'New Year's Day'*. – by Edith Lovejoy Pierce

We would like to take this opportunity to wish you and your family a very healthy and successful 2020! -Management & Staff of Myer Cherney Holdings Ltd.

Special Thank you...

To Diana Gillespie, Steve Mann and Tammy Hetherington and all additional tenants who assisted in planning, shopping, decorating and cleaning for the lobby Christmas Tree decorating ceremony and the Tenant Christmas potluck. Shout out to all tenants who came to the potluck; sounds like a great time had by all!

Extra Special Thank you...

To Wayne and Sharon Tuttle, for donating the door prizes for our Tenant Christmas potluck. Your continued kindness and generosity do not go unnoticed, and we appreciate ALL you do for us a Valley High!!

Reminder to Dog Owners/Guests...

The office continues to receive complaints about tenants/guests not picking up after their dogs. We should not have to keep reminding pet owners to pick up their pet waste and dispose of it in the outside green containers conveniently located around the property. *PLEASE DON'T LEAVE YOUR PET WASTE ON THE GROUND!!* And please keep in mind that not all people are animal lovers, or feel comfortable with them jumping and/or sniffing them. Keep your dog(s) on a leash and within close range at all times...for those tenants that have expandable dog leashes, please refrain from allowing them to run freely when in the building common areas and do not let them jump on other Tenants or other Tenants dogs. Yes, your dog(s) may be friendly or small, but some people do have a fear of dogs...please be courtious of others! Thank you®

2019 Tax Receipts...

Please contact the Valley High 2 or main office to request your 2019 rent receipt for income tax purposes. Allow one week for processing.

Prepare for the cold weather...

Pay close attention to the local weather forecast. Avoid opening your windows. If it too hot in apartment; lower the thermostat to 15.5C (60F). To resolve a persistent issue with heat, fill out a maintenance work request form. This form allows Myer Cherney Holdings Limited staff permission to access your unit to effect repair. Never turn off the heat completely!

Request for Maintenance Repairs forms are always available outside the Valley High 2 office. Name, unit #, date and a description of the work required need to be filled in.

In the event of an **emergency** outside of regular business hours call **705-876-1717and press '5'**. On a rare occasion, you may not reach someone directly. However, be sure to **listen to the recorded message and follow those directions** which will provide you with an alternate emergency contact phone number.



Please keep your doors and windows shut and refrain from using the exits at the southwest end of the building; testing dates are noted on the calendar (see below).

Winter-ize your apartment...

Don't let your feet suffer! Invest in some cozy slippers and / or fuzzy socks. Makes waking up on these cold mornings' way easier.

Create a reading nook. Re-reading a series, pouring over glossy magazines or reading on your tablet are all great ways to spend a night-in during the colder months. This space needs plenty of pillows and a blanket.

Give your apartment its 'winter outfit' by throwing a warm blanket over your sofa or in a basket nearby. It will make your apartment cozier and is a real bonus when its cold and you need something to snuggle up with.

Prepare for the winter weather...

- ✓ If you see something, say something!! Let our staff know if you see anything that could be hazardous to you and other tenants such as black ice near the doors or on the sidewalk.
- ✓ Take care of yourself: eat well, get plenty of sleep, take vitamin supplements, wash your hands and cover your coughs and sneezes!
- ✓ Stay up to date on emergency evacuation plans. Unfortunately, winter marks the height of residential fires. Take time to read the 'Fire Safety in High-Rise Buildings' sheet, attached to this Newsletter.
- ✓ Protect your property while away on holidays. Lock doors and windows. Put Newspaper on vacation hold. Notify family and trusted neighbours of your vacation dates. Have someone regularly check your apartment while you are away. Unplug electronics and appliances to conserve energy and prevent electrical-related issues.
- ✓ While the winter weather is always unpredictable, take steps to prepare your self and your apartment for whatever will be thrown our way this season!!!

January Office Hours

Monday	Tuesday	Wednesday	Thursday	Friday
		1 CLOSED HAPPY NEW YEAR!	2 2:00pm-4:00pm	3 2:00pm-4:00pm
6 Closed	7 8:00am – 10:00am	8 4:00pm-6:00pm Generator Testing	9 CLOSED	10 10:00am-12:00pm
13 8:00am-10:00am	14 CLOSED	15 CLOSED	16 4:00pm-6:00pm	17 10:00am-12:00pm
4:00pm-6:00pm	21 Closed	22 10:00am-12:00pm Generator Testing	Closed	8:00am-10:00am
27 Closed	28 4:00pm-6:00pm	29 10:00am-12:00pm	30 CLOSED	31 8:00am-10:00am

Valley High 2 Office phone number: 705-742-6047