



# VALLEY HIGHLIGHTS

MYER CHERNEY HOLDINGS LIMITED

OCTOBER 2020

*Special Thank you...* Diana has been busy adding some colour and cheery plants out front of Valley High 2 and they look great! During these difficult times, it's nice to see some colourful flowers in the garden. Diana would like to send a **special thank you to Marian Smulders**, who has graciously helped on several occasions with sweeping and cleaning the front entrance. MYER CHERNEY HOLDINGS LIMITED and the Cherney properties staff truly appreciates all of your help!

## *Halloween and Christmas*

*Potluck...* As a result of the ongoing Covid-19 pandemic and the number of cases on the rise, Cherney Property staff have decided to forgo handing out treats in the lobby this Halloween. Unfortunately, the annual Christmas Potluck Dinner will also be canceled for this year. These cancellations are to ensure the continued safety of our tenants, guests and staff members at Valley High 2. Thank you for your understanding, and here's hoping 2021 proves to be a better year!

*Summer Plants ...* Any plants you are disposing of and taking down to the garbage room, please bag them first so that Staff members do not have to clean up any fallen leaves and dirt that they may leave behind.

*Fall Smoke Detector Blitz...* Our maintenance staff will require access to your unit for the purpose of changing smoke detector batteries and testing the smoke alarm during our annual **FALL SMOKE DETECTOR BLITZ** tentatively scheduled for *Tuesday, October 27<sup>th</sup> and Wednesday, October 28<sup>th</sup>, 2020*. Remember, Smoke Alarms save lives!

*Annual Fire Drill...* The **ANNUAL FIRE DRILL!!** Trent Security Systems staff will be on hand Thursday October 8<sup>th</sup> between 9:30am and 12:00pm to ensure proper policies and procedures are followed. All tenants are encouraged to participate. Notices will be posted throughout the building.

*Heating Systems...* With the changing of season from warmer to cooler weather, the heating systems at Valley High 2 have once again been turned back on. For the first couple of weeks after the heat is turned on, Tenants may hear what sounds like hammering or banging in the middle of the night. This is as a result of air pockets in the water lines, and will clear once all units have turned their heat on. There is no need for concern as it will clear. When you hear this noise, please know that it is NOT coming from the neighbouring tenant above, below or beside you.

## *Air Conditioner*

*units...* Fall has officially arrived!! All portable air conditioning units must be removed on or before October 15, 2020. If you require assistance, please fill out a maintenance work request form. Thank you in advance for your cooperation.

## *October Generator*

*Testing...* Scheduled testing of the generator will take place twice in October; 7<sup>th</sup> and 21<sup>st</sup>. Keep your doors and windows shut and refrain from using the exits at the southwest end of the building.

## *Afterhours*

### *Emergencies...*

Should you have an emergency outside of our regular business hours, please call 705-876-1717 and press '5'.

## *Care and Control of your Dog(s)...*

As a reminder to those tenants and/or occupants with dogs, please keep them within your care, control, and beside you at ALL times when walking them inside the common areas of the building. Our office continues to receive reports of incidents whereas tenants have had their dogs on long and/or expandable leashes and permit them to wonder about freely ahead of them. This is not only dangerous to other tenants walking their dogs, but may also be threatening to those people that are not comfortable around dogs.



**Request for Maintenance...** As a reminder, all “non-emergency” maintenance requests ***MUST BE*** submitted to the office ***IN WRITING*** on one of the “Request for Maintenance” forms which are located at the Valley High Office door in the lobby. Requests in writing that are submitted to the office will be addressed in a timely manner based upon their nature of urgency, which may take up to a few days to a week to get completed. Any plumbing, electrical and heating issues will take precedence over all others, and should be reported immediately to the main office at 705-876-1717 ext 201 or afterhours ext 5.

**2021 Rent Increase Freeze...** I’m sure for many residential tenants the recent announcement made by the Government of Ontario passing legislation to freeze rent at 2020 levels is welcoming news. This means that there will be ***NO*** rent increases in 2021 for Tenants of Valley High 2! Tenants will continue to receive annual reminders to send in your confirmation of insurance documentation when they come due. As a reminder, it is in your best interest to secure Tenant Insurance Coverage. In the event of an incident at the building, you could be legally liable if you are without a tenant insurance policy. If there is an incident in your unit that affects other units, the cost of damages not only to your unit, but to all other affected units could be billed directly to you. Contents insurance also provides additional living expenses in the event that you had to leave the building for repairs to your unit.

**Laundry Equipment...** It has been brought to our attention that over the past couple months there have been issues with various machines in the laundry room. We are currently working with Coinamatic to resolve those issues. In the meantime, please continue to contact Coinamatic if there is a problem with a machine so that they can send out a technician to fix it. You will find Coinamatic’s tollfree number on the back of your laundry smartcard. If you are unable to call Coinamatic directly, please unplug the respective machine, contact our main office to report the issue and provide us with the machine number.

## OCTOBER OFFICE HOURS

Monday	Tuesday	Wednesday	Thursday	Friday
			1 10:00am-12:00pm	2 Closed
5 3:00pm-5:00pm	6 Closed	7 10:00am-12:00pm Generator Testing	8 Closed	9 8:00am-10:00am
12 Closed Happy Thanksgiving!! 	13 3:00pm-5:00pm	14 Closed	15 10:00am-12:00pm	16 8:00am-10:00am
19 3:00pm-5:00pm	20 10:00am-12:00pm	21 Closed Generator Testing	22 8:00am-10:00am	23 Closed
26 Closed	27 3:00pm-5:00pm	28 10:00am-12:00pm	29 Closed	30 8:00am-10:00am