

Lock your Vehicle AT ALL TIMES ... Please remember to lock your vehicle at all times when unattended and do not leave anything of value in it. Our office has had reports of vehicles being entered and personal belongings being stolen.

Apartment living & pets...No matter where you live, it is essential that all pet owners act responsibly. Please be respectful; pick up and always dispose of pet waste in the pet waste containers at the east, west and back entrances of the building. Cat litter must be bagged and placed directly in the garbage, not in the outdoor pet waste containers! Not all tenants, guests and visitors are pet lovers, so please do not let your dog(s) approach other tenants, unless they are invited to.

Dogs to be on a Leash at ALL TIMES... As a reminder, tenants and guests of Valley High 2 are to keep their dog(s) controlled on a short leash <u>AT ALL TIMES</u> when walking them anywhere inside and outside the property. It has been brought to our attention that occupants of Valley High 2 are letting their pets run freely in the tennis court area. This is not permitted and failure to do to comply, may result in the tennis court area being locked indefinitely. The city of Peterborough offers a free "off lease" dog park at Farmcrest Park located at 1900 Ashburnham Rd. For more information and terms of use visit their website at; <u>https://www.peterborough.ca/en/explore-and-play/off-leash-dog-park.aspx? mid =26044</u>

Service Elevator...If you are purchasing and/or moving anything to or from your unit that requires the service elevator, please remember to contact the office to book it, and make sure that all deliveries are within Valley High staff hours which are Monday to Friday 8am-4pm. The office requires a minimum of 48 hours prior notice to ensure the elevator has not already been booked.

Loundry Room Hours...Please be advised the Laundry Room hours are 7:00am – 11:00pm 7 days per week. The doors will be locked outside of these hours, so please ensure you are finished all your loads of laundry prior to 11:00pm.

2020 Tax Receipts... Please contact the Valley High 2 or Main Office to request your 2020 rent receipt for income tax purposes. Allow one week for processing, and receipts are issued by tenant request only!!

2021 Rent Increase Freeze... The Government of Ontario implemented a rent increase freeze from January 1, 2021 until December 31, 2021. As a reminder, Tenants are still required to provide a copy of their insurance renewal to the Valley High 2 or downtown office on or before the date of expiry.

Cigarette/Marijuana Smoke... Our office continues to receive complaints about cigarette/marijuana smoke odours filtering in to common areas and other tenant's units. As a reminder, tenants, Guests and Visitors are not permitted to smoke within rental units which includes balconies, unless you fall under an old Residential Tenancy Agreement. There are over 130 units within Valley High and some tenants suffer from COPD and other health issues. Please try to be considerate of your neighbours and avoid smoking in your unit as it substantially interferes with the reasonable enjoyment of the premises by other tenants...Thank you!!!

After hour's emergencies...The purpose of the after-hour's emergency number is meant just for that, <u>EMERGENCIES!</u> Any potential issues that involve Electrical, Plumbing and Heating are deemed to be an "Emergency". For all other non-emergency matters such as noise disturbances during the building's quiet times, Tenants are advised to contact the Peterborough Police Services non-emergency number at 705-876-1122. In the event of an emergency outside of regular business hours Monday to Friday before 8:30am and after 4:30pm, over the weekend or on statutory holidays, *dial* 705-876-1717 and press '5'.

Do Not Throw Large Items Down the Garbage Chute...Our office was contacted the evening of Tuesday February 2nd informing us that a cardboard box was lodged in the garbage chute, and could not be removed, thereby blocking any garbage from being able to freely go down the chute to the garbage bin. Please do not throw any large items or boxes down the garbage chute. Maintenance staff had to be contacted afterhours in order to remove the cardboard box.



Some fun Facts from the National Geographic, "Kids Weird but True" Book...

- > Some butterflies; ears are on their wings.
- > A newborn puppy can take up to 2 months to start wagging its tail.
- > If you continued to grow as fast as a baby, you'd weigh about 413,300 pounds.
- > It's impossible to sneeze with your eyes open.
- > One million seconds is 11 days, 13 hours, 46 minutes and 40 seconds.
- The average person walks about 80,000 miles (128,750km) in a lifetime...that's more than 3 times around the world.
- **Earthworms have 5 brains.**
- > Astronauts' footprints stay on the moon forever; there's no wind to blow them away.
- > A group of rhinos is called a crash.
- > Chromophobia is the extreme fear of colours.
- > There are about 3,000 Lightning flashes on earth every minute.
- > Humans can make 10,000 different facial expressions.
- > Your feet have 500,000 sweat glands.
- A cat has about 20 muscles in each ear.
 Have some fun with family and friends by sharing these fun trivia facts!!

No Shirt...No Shoes...No Common Hallways...As a simple reminder to tenants, occupants and guests of Valley High 2, please ensure that you are FULLY clothed when leaving your unit, even if just to retrieve mail or tend to laundry in the laundry room. The common hallway is <u>NOT</u> an extension of your living area, so we ask that you put on a shirt, pants and proper footwear (shoes/slippers/sandals) before leaving your rental unit. This behavior has been observed and reported to our office by other tenants...and is not acceptable!!

February Office Hours

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Monday	Tuesday	Wednesday	Thursday	Friday
1 2:00pm-4:00pm	2 8:00am-10:00am	3 Closed Generator Testing	4 10:00am-12:00pm	5 Closed
8 8:00am-10:00am	9 Closed	10 3:00pm – 5:00pm	11 Closed	12 10:00am-12:00pm
15 Closed Family Day!	16 8:00am-10:00am	17 3:00pm-5:00pm Generator Testing	18 10:00am-12:00pm	19 Closed
22 3:00pm-5:00pm	23 Closed	24 10:00am-12:00pm	25 Closed	26 8:00am-10:00am