

Happy Mother's Day!! - May 9, 2021

Challenging Times...Well a year later and we are into a third "Lockdown" "Stay-at-home" order to help reduce the spread of Covid-19. Myer Cherney Holdings Limited wish to thank all of their tenants (and our staff) for their cooperation and great efforts in trying to prevent the spread of this potentially life-threatening virus. We understand that emotions are running high, and do ask that Tenants please respect one another and remember to keep a minimum 6ft distance from each other, and wear a face mask at all times when in common areas of the building.

Request for Maintenance... As a reminder and during the current provincewide "lockdown", maintenance staff will only be tending to urgent/essential maintenance calls. Occupants are still encouraged to fill out a request for maintenance form, and submit it to the Valley High office. Once the restrictions have been lifted, maintenance will commence with any requests that had been put on hold during the lockdown. Thank you for your patience and understanding.

Staffing Changes and Retirements...In the next couple of weeks Tenants, Occupants and Guests of Valley High 2 will see some changes in maintenance staff. We are pleased to announce and welcome Steve Mann and Jesse Mercer to the Cherney's maintenance team. Brian Mickee is retiring from his maintenance manager position to enjoy time with his family and to work on home restoration projects with his wife Nora. See attached notice for additional information.

May generator testing...Scheduled testing of the generator will take place twice in May; the 12th and the 26th. Please keep your doors and windows shut and refrain from using the exits at the southwest end of the building.

Air Conditioner Units... Air **Conditioning** season is now upon us!! If you have in previous years installed a mobile air conditioner, you will automatically be charged the \$200 seasonal fee for unless 2020 we notified otherwise. As a reminder, we DO NOT prorate this charge based upon your usage. Operating costs for Valley High 2 continue increase annually, yet this fee has remained the same for over 20 years. Tenants require assistance installing their portable air conditioner request such by submitting a maintenance work request to the Valley High 2 office. Should you require assistance please ensure you wear a face mask and socially distance at all times while staff are attending your rental unit.



Continuous Parking Complaints...

Please do not park in the loading dock area and above ground stall #'s 18 through 29. These stalls are assigned and paid for by our tenants. Parking is not permitted in the loading dock area! Remind visitors, medical and food delivery and homecare services staff that they can park in the Visitor parking area stall #'s 40 through 52 or the designated "Shot Term Parking up to 15 minutes" Stall # 69 or #70.

Pet Owner's... If you are outside walking your dog or someone else's dog, please pick up their pet waste immediately and dispose of it in the pet waste bins conveniently located around the property. This is <u>NOT</u> staff members or our lawn care contractor's responsibility to clean up, nor should they be expected to!!

Balcony Gardens... Gardening season is just around the corner!! Watering first thing in the morning is best for your plants. Avoid overwatering or try self-watering gadgets such as ceramic water probes or water globes. Ensure saucers are placed under all plant containers. Take into consideration your neighbours below.

May Office Hours

Monday	Tuesday	Wednesday	Thursday	Friday
3 8:00am – 10:00am	4 2:00pm – 4:00pm	5 Closed	6 Closed	7 10:00am–12:00pm
10 Closed	11 2:00pm - 4:00pm	12 10:00am –12:00pm Generator Testing	13 8:00am – 10:00am	14 Closed
17 2:00pm – 4:00pm	18 Closed	19 10:00am–12:00pm	20 Closed	21 8:00am – 10:00am
24 Closed Victoria Day	25 8:00am - 10:00am	26 2:00pm – 4:00pm Generator Testing	27 Closed	28 10:00am-12:00pm
31 8:00am – 10:00am				