

VALLEY HIGHLIGHTS

MYER CHERNEY HOLDINGS LIMITED

JANUARY 2021

Happy New Year

We will open the Book... Its pages are blank... We are going to put words on them ourselves... The book is called

'Opportunity' and its first chapter is 'New Year's Day'. – by

Edith Lovejoy Pierce

We would like to take this opportunity to wish you and your family a very healthy and successful 2021! -*Management & Staff of Myer Cherney Holdings Ltd.*

Special Thank you...

To Diana Gillespie, Steve Mann, Tammy Hetherington and Carolyn Mason for helping to decorate the front lobby and lounge area to make it a little more festive looking for the holiday season. As we all know and feel, 2020 has definitely been a tough year, and we can't thank you enough for your continued support and help with putting up the Christmas tree and decorations. We appreciate all you do at Valley High!!

Deliveries to Tenants at Valley High...

Staff have observed more and more parcels being delivered to Tenants at Valley High 2 whereas, they are being left at the front and back door entrance. Our office was notified by a tenant on Monday January 4, 2021, that a parcel they had been waiting for was discovered by the elevator on the main floor with the box opened and contents removed. This is very disheartening to know that someone has opened a package clearly NOT addressed to them, and has stolen the contents. For those tenants that do have deliveries coming, it is strongly encouraged and in your best interest to request the courier buzz your unit, and if you are not home to receive your parcel, then request the courier take it to their delivery centre for pickup. As a reminder, the Landlord is not responsible for any parcels being delivered to tenants. It is your responsibility to ensure that you are home to receive parcels in person, or make alternative arrangements with the company you are ordering from.

Winter-ize your apartment...

Don't let your feet suffer! Invest in some cozy slippers and / or fuzzy socks. Makes waking up on these cold mornings' way easier.

Create a reading nook. Re-reading a series, pouring over glossy magazines or reading on your tablet are all great ways to spend a night-in during the colder months. This space needs plenty of pillows and a blanket.

Give your apartment its 'winter outfit' by throwing a warm blanket over your sofa or in a basket nearby. It will make your apartment cozier and is a real bonus when it's cold and you need something to snuggle up with.

2020 Tax Receipts...

Please contact the Valley High 2 or main office to request your 2020 rent receipt for income tax purposes. Allow one week for processing.

Prepare for the cold weather...

Pay close attention to the local weather forecast. Avoid opening your windows. If it gets too hot in your apartment; lower the thermostat to 15.5C (60F). To resolve a persistent issue with heat, fill out a maintenance work request form. This form allows Myer Cherney Holdings Limited staff permission to access your unit to effect repair. Never turn off the heat completely!

REQUEST FOR MAINTENANCE

Repairs forms are always available outside the Valley High 2 office. Name, unit #, date and a description of the work required must be filled in. Maintenance staff WILL NOT attend any units upon verbal requests, unless it is an emergency.

JANUARY GENERATOR TESTING...

is scheduled for the 6th and 20th. Please keep your doors and windows shut and refrain from using the exits at the southwest end of the building.

In the event of an emergency outside of regular business hours call 705-876-1717 and press '5'. On a rare occasion, you may not reach someone directly. However, be sure to listen to the recorded message and follow those directions which will provide you with an alternate emergency contact phone number. No heat, plumbing and electrical issues are classified as an emergency. Noise complaints are NON-EMERGENCY.

Valley High 2 Office phone number: 705-742-6047



Prepare for the winter weather...

- ✓ If you see something, say something!! Let our staff know if you see anything that could be hazardous to you and other tenants such as black ice near the doors or on the sidewalk.
- ✓ Take care of yourself: eat well, get plenty of sleep, take vitamin supplements, wash your hands and cover your coughs and sneezes!
- ✓ Stay up to date on emergency evacuation plans. Unfortunately, winter marks the height of residential fires. Take time to read the 'Fire Safety in High-Rise Buildings' sheet. If you need a copy, please contact the office to request one.
- ✓ Always protect your property while away for an extended period of time. Lock doors and windows. Put Newspaper on hold. Notify family and trusted neighbours of your pending absence and dates. Have someone regularly check your apartment while you are away. Unplug electronics and appliances to conserve energy and prevent electrical-related issues.
- ✓ While the winter weather is always unpredictable, take steps to prepare your self and your apartment for whatever will be thrown our way this season!!!

Lock Your Vehicles at All Times... A reminder to all tenants and visitors of Valley High 2, please ensure your vehicle is locked at ALL times when unattended. Never leave anything of value in your vehicle, especially in plain sight of others.

Underground Parking Garage and Storage of Personal Belongings... Each parking space is for ONE VEHICLE ONLY. We strictly prohibit the storage of any belongings other than a vehicle in or around the assigned parking space. Only vehicles which are insured, operational, and used regularly will be permitted to park on the premises. The Landlord does not allow the "storage" of vehicles either outdoors or indoors. This has been an ongoing issue, and will no longer be tolerated. Tenants who are in violation of the parking rules and regulations will be notified and are advised to remove any vehicles not registered by no later than Monday February 1, 2021, otherwise the Landlord may choose to tow them away at the vehicle owner's own expense. Not only is this a violation of the parking rules and regulations, but is also fire and safety hazard.

Face Masks are Required at ALL times in Common Areas at Valley High 2 ... Our office continues to receive complaints of people not wearing a mask in common areas of the building. It is 100% mandatory to wear a face mask in common areas which include but not limited to; all indoor common hallways, elevators and lobbies, laundry room.

January Office Hours				
Monday	Tuesday	Wednesday	Thursday	Friday
				1 Happy New Year!!! Closed
4 8:00am-10:00am	5 Closed	6 3:00pm-5:00pm Generator Testing	7 Closed	8 10:00am-12:00pm
11 Closed	12 3:00pm-5:00pm	13 10:00am-12:00pm	14 Close	15 8:00am-10:00am
18 3:00pm-5:00pm	19 Closed	20 8:00am-10:00am Generator Testing	21 10:00am-12:00pm	22 Closed
25 8:00am-10:00am	26 Closed	27 3:00pm-5:00pm	28 Closed	29 10:00am-12:00pm