A Huge Thank You... to all our tenants and staff who made this years' Tenant Appreciation BBQ another huge success. We are happy to host this annual event and even happier that so many were able to come out and enjoy the beautiful evening. It was a little chillier than usual, but at least it didn't rain. I am sure some of you have extended your thanks to Diana already; she is a huge part of making the BBQ an evening for everyone to enjoy. A special thank you to all our other team members who helped that evening as well: Steve, Jesse, Pat, Logan, Jamie, and Heather. Many hands they say! — Thank you all - Kristi

Downtown Office Closure... The Downtown office will be closed on Monday, September 1st for Labour Day.

Updating Information... We love hearing from you! If you have any updates to your personal information, such as a new car, a new phone number, changes to your emergency contacts, or a new furry companion, please let us know as soon as possible. You can send a note to Valley High II office or email us at reception@cherneyproperties.com Thank you for keeping us in the loop!

Don't Wait – Report it... Maintenance Repair Work Orders should be submitted as soon as an issue arises. If something breaks, leaks, or just doesn't seem right, please report it promptly. Early reporting helps our maintenance team address concerns quickly, prevent bigger problems, and keeps your unit in top condition. Please don't wait until the annual unit inspection – let us know as soon as something needs attention!

Laundry Room Reminder... When using the machines within the laundry room, please ensure you clean the washing machine out after every use, which may include but not be limited to, wiping out the inside of the drum, and cleaning the lining, especially after items which contain animal hair. Failure to do so may result in debris accumulating, which can clog the drain holes. To prevent unpleasant odours in the washer, please leave the doors open as it helps the washing machines air out which can help prevent mold and/or mildew.

Diana's Quote of the Month



Air Conditioner Units... We want to express our sincere thanks to those tenants who paid their seasonal air conditioning fee on time and in full. If you have not yet paid your A/C fee, please do so asap in order to keep your account in good standing. The arrival of fall is just around the corner: therefore, all portable air conditioners must be removed by October 15, 2025. Please submit a request for maintenance form if you require assistance.

Prevent Disasters... Please ensure sink drain plugs are *not* in place when not needed and water is completely shut off when not in use. Refrain from walking away from any running water, even if you think it will be just for a moment. One moment is all it takes for a disaster to happen!

September Generator Testing... Scheduled testing of the generator will take place twice in September; the 10th and 24th. Please keep your doors and windows shut and refrain from using exits at the southwest end of the building.

Back to School Safety Tips for Motorists...

- ✓ Drivers must always stop for the bus.
- ✓ Be aware of school zone signs and reduce your speed in school zones.
- ✓ Be patient and wait for children to complete their crossing before proceeding.
- ✓ **Stop** when directed to do so by a crossing guard.
- ✓ Drivers must always stop for a school bus with its upper red lights flashing. Vehicle owners can be charged for passing a stopped school bus. Fines range from \$400 to \$2,000 and 6 demerit points for a first offense.

Smoke Detector Blitz... Stay tuned in October!! Our maintenance staff will require access to your apartment for the purpose of changing smoke detector batteries and testing the smoke alarm during out annual Fall Smoke Detector Biltz. Remember, smoke alarms save lives!





Heating System... With the changing of the season from warmer to cooler weather, the heating system at Valley High 2 will be turned on by September 15th. For the first couple of weeks after the heat is turned on, Tenants may hear sounds resembling hammering or banging at various times throughout the day and night. The banging is a result of air pockets in the water lines and will clear once all units have turned their heat on. There is no need for concern as the air pockets will eventually clear. When you hear this noise please know that it is NOT coming from the neighbouring tenant above, below, or beside you.

After-Hours Emergency... Emergencies don't keep office hours – and neither does our On-Call Staff. If you experience any urgent issue outside of regular business hours, it's essential you call our emergency on-call line immediately. This includes, but is not limited to:

- Electrical problems
- Heating failures
- Plumbing issues
- Flooding or water leaks.

No matter the time – late at night, early morning, weekends –please don't wait. Prompt reporting helps prevent further damage and ensures everyone's safety. We're here to help when it matters most.

Tenant Insurance... When submitting tenant insurance, we require the Certificate of Insurance policy page. This document must clearly show:

- Policyholder's name
- Property address
- Policy number
- Effective and expiry dates
- Liability coverage amount

Please do not remove or obscure any of the above information. Each detail is necessary for us to verify your insurance coverage and ensure it aligns with our records. Incomplete or altered submissions may require resubmission.

Smothered Chicken

Ingredients:

- 4 Chicken Breasts
- 1 Can Cream of mushroom soup
- 1 Can Cream of chicken soup
- 1 Can French onion soup
- 1 Celery stock, finely chopped

Few baby corn

Directions:

- 1. Cut chicken breast into bite size pieces
- 2. Sauté the chicken until fully cooked
- 3. Once cooked, add all the other ingredients
- 4. Simmer for about one hour. (You can also make this in the slow cooker and simmer all day)
- 5. Serve with mashed potatoes, rice, or noodles

